

Florida Association of County Human Service Administrators
FACHSA Round Table Meeting – Orlando
February 1, 2010

The special round table meeting was held on Monday, February 1 at the Orange County University of Florida Extension office in Orlando. The meeting was called to order by Beth Ryder at 9:40 AM who welcomed all participants and asked that we go around the room and introduce ourselves.

9:45 – Innovative Budgeting – Doing More with Less – Moe Freaney and Pauline Tracy

- Pie charts of how you are allocating your funds
- More accountability, making sure people can qualify for other services (Pinellas)
- Defund a number of small contracts
- Contractual providers going for grant applications, looking for other funding (Sarasota County)
- Funding agencies not just funding new initiatives, some agencies going back to basic mission
- Downgrade positions to fill them, entry level
- Movement to virtual intake with not for profits and not replicating intake (Hillsborough)
- Community Action Network/Tapestry/211 – (Sarasota)
- Universal intake application (Palm Beach)
- Working to get other admin from grant programs (Palm Beach)
- Benchmarking and matrices on performances (Palm Beach)
- Pushing for collaborative efforts among not for profits (Seminole)
- Use County funds for matching other grants (Pinellas)
- Funding from federal going as a pass through to not for profits (Marion)
- Creating a collaboration between those that need housing and supportive services (St. Lucie)
- Bringing in revenue as directed by BCC (Citrus)
- Difference between what is mandated and what is not (Hernando)
- Coast to Coast Pharmacy card for revenue generation (Collier)
- Alternative futures for saving money , cremation only, co-pays, merging some categories/services like food, shelter, etc., third party administrator, prioritizing what we can fund, community needs assessment (Alachua)
- Increase case loads, cut positions (Broward)
- Hold harmless health and human services – health, safety , welfare (Palm Beach, Collier)
- Reorganization for housing and human services under some grants, may look at privatizing (Brevard)
- Aggressively helping clients with SSI claims, disability advocates, 95% success rate (Pinellas)
- Looking for fraud and abuse of system (Volusia)

10:30 – Legislative Issues – Heather Wildermuth

- Webinar series started with FAC – water, DJJ, Medicaid billing (on the 12th)
- On Twitter and Facebook
- County Health Departments – fall under rate of what the state dictates, key legislative priority, bills filed, trying to get the exemption back, hurdle on getting specific information from County

Health Departments, how has the change impacted the WIC program seems to be a clear issue to explain to legislators to tell the story.

- Medicaid Nursing Home increase - \$55 to \$202 per month suggested from AHCA, Governor asked as exercise to cut budget, # 1 priority from AHCA, stimulus money put a hold on increasing cost share to counties, increase in Medicaid billing anyway due to more folks on Medicaid, impact of Haitian refugees ; thinks that next year will be the major fight on this issue
- Homeless Task Force established with co-chairs from Miami and Palm Beach County, educating folks on what is being done and what can be done

11:15 – Serving the Homeless – Claudia Tuck and Heather Wildermuth

- Task Force asked of the Technical Advisory Group (County staff) – what can be done legislatively that can help you do what you do, streamline statute, encouraging counties to go through 10 year plan process
- Bill to revise language on coalition and lead agencies is not proceeding
- Priorities from Council on Homelessness– work with Heather and other groups, change from homeownership to rental, discharge planning(hospitals, prisons, local , jails) linking to social services, issue of Haiti (amnesty – does that mean that they are eligible for County services), parolees from prisons that were destroyed, medical evacuees,
- Inmate/county Medicaid rate already but now going for Medicare rate

12:15 - Emergency Management - Claudia Tuck and Susan Meyers

- Are counties taking responsibility for special needs and other ESF functions?
- ESF 18 not part of Human Services structure
- Vulnerable population zones
- Strike teams – community partners (Sarasota)
- ESF 8 with human services not transferring people but out in the field – activation centers (Palm Beach)
- Wage policy in place with county
- Training on WEB EOC (Palm Beach and Miami Dade)

12:45 – Mental Health Match – Ann Arnall

- FS 394.76 – difficult to determine how much we are really supposed to match
- Only applies to your substance abuse/mental health provider who is getting state dollars
- Ask ADM office – what requires match
- Baker Act and Detox dollars are the big ones for match
- Lee County asks providers to show dollars coming in and what they can count as match
- Agency audit is supposed to spell out how much to match
- Managing entities – will we give match dollars to the provider or managing entity

1:45 – Health Care Discussion – Lynne Kiehne, Pinellas County

- Pinellas shared power point, focusing on prevention, medical home model, primary care physician (nutrition, case management, healthy lifestyles)
- Health care/hospital taxing districts for primary care(Broward)
- Fund health departments (Broward)
- CHOICES – indigent tax- work requirement (Alachua)
- Check to make sure if they can enroll in share of cost program (Hillsborough)
- Check to see if they can enroll in COBRA and pay the 35% - COBRA will pay 65% (Hillsborough)
- Primary Care /FQHC - Specialty Care with Volunteer Physicians and also one specialty care clinic staffed by County (Orange)
- Linking with Emergency Room to share data and information (Orange)
- Helping people meet milestones to get back to work and perhaps only be on the program 2 years (Hillsborough)

2:15 – Susan Myers, Broward

Felon Medical Billing

- Cuffs on to cuffs off, once they go to jail not responsible(Hernando)
- Pay for felon medical bills as arrested persons and includes long term illness that is discovered when arrested (Broward)
- When a person is arrested and needs to be medically cleared

DJJ

- How we reconcile the core services for juveniles (Broward)
- How to determine what is eligible costs (Broward)
- Same issues as with Medicaid billing (St. Lucie)

Child Care Licensing

- Hillsborough proposed to cut but BCC put it back in
- Six counties in the state do the local option – pay 75% and state pays 25% - Broward and Brevard
- Give back responsibilities back to state

Child Protection Team

- Contract with the provider agency (Lee)
- Personal safety program (Sarasota)
- Sexual abuse program (Sarasota)
- At risk program (Sarasota)
- Sheriff and Health Department (Pinellas)

2:45 – Medicaid Reimbursements with County billing process

- Why are counties still being billed for clients outside their county? Certification of residency resides at DCF. Need to fix through them, working very closely. Contact office staff.
- Why can't the hospital control number be included especially for those counties with a taxing district? This would involve a system change for all counties. It isn't a priority.
- Why are there ongoing discrepancies with billing? Customer service inquiries and change orders are looked at on a priority basis. It is a priority to get it resolved first.
- Set computer screen correctly on individual computers.
- How to do county billing? Training manual is old. They will redistribute training guides. But is there information on billing policies – like addresses that are commercial, outside the county and what is an appropriate denial and how to do it. AHCA will put together some training documents, put together a work group.
- County issues with the EDS system. Who do you talk to? EDS – is only for password reset. County billing staff should address all other questions.
- County inpatient part of the bill is being charged at 35% of the Medicaid per diem rate. The state's share is less than 35%. County is liable for either 35% or state's share. Currently, counties are paying more than the state's share.

Lower Income Pool Council – Clark Scott

- A billion dollars worth of funds to be distributed to the low income for medical services in Florida
- Hospital administrators/doctors
- Taxing districts and participating counties put money in, counties are matching about 70% and State about 30%
- Mostly for big public hospitals
- Recognize local innovative initiative for assisting indigent, low income care funded through the LIP pool
- Corrected mathematical model will submit to FACHSA web site
- Consulting firm and LIP will have competing recommendations to the Legislature

The meeting was adjourned at 3:20 PM.

Respectfully submitted,

Marcy Krumbine, Secretary